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Family Building Society launches new online mortgage application platform

Family Building Society has launched its new Mortgage Hub, an enhanced online application platform designed to make it easier and faster for brokers to manage mortgage cases from DIP through to completion.

Key benefits of the new platform include

- Streamlined DIP to completion journey, creating a faster and smoother experience
- Real-time visibility of case progression
- Instant DIP certificates and the ability to copy information for multiple DIPs
- Illustration requests available
- Document upload facility for easier administrative tasks
- Secure messaging allowing you to get in touch with us directly about your case
- User-friendly design.

Darren Deacon, Head of Intermediary Sales, commented, "The launch of the new Mortgage Hub reflects our commitment to making the application process simpler, faster and more transparent for brokers. By improving the journey from DIP to completion, the platform will help brokers manage cases more efficiently while continuing to give them access to the personal service and manual underwriting they expect from us."

https://intermediaries.familybuildingsociety.co.uk/mortgage-hub-portal

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About Family Building Society

The Family Building Society, launched in July 2014, is a trading name of National Counties Building Society.

1. National Counties Building Society is the UK's eleventh largest building society, with over 69,000 members and £2.7bn of assets. Operating from its head office in Epsom, Surrey, the Society employs approximately 220 people and offers a range of competitive savings and mortgage products throughout the UK.

2. National Counties Building Society is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

3. Eligible deposits with Family Building Society are protected up to a total of £120,000 by the Financial Services Compensation Scheme, the UK's deposit guarantee scheme.